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Employee / Organizational Communications | Institute for

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Organizational analysis - Wikipedia

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Transformational leader behaviors and their effects on

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Shaping (psychology) - Wikipedia

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Publication date: 2000, Paper presented at the Annual Meeting of the Society for Industrial and Organizational Psychology, New Orleans, LA, April 15, 2000

What is Emotional Intelligence - eiconsortium.org

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The Culture Factor - Harvard Business Review

Abstract. Central to service-dominant (S-D) logic is the proposition that the customer becomes a co-creator of value. This emphasizes the development of customer-supplier relationships through interaction and dialog.

Managing the co-creation of value | SpringerLink

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